# Section 1.2: Probability and Decisions 

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## Probability and Decisions

- So you've tested positive for a disease. Now what?
- Let's say there's a treatment available. Do you take it?
- What additional information (if any) do you need?
- We need to understand the probability distribution of outcomes to assess (expected) returns and risk


## Probability and Decisions

Suppose you are presented with an investment opportunity in the development of a drug... probabilities are a vehicle to help us build scenarios and make decisions.


## Probability and Decisions

We basically have a new random variable, i.e, our revenue, with the following probabilities...

| Revenue | $P($ Revenue $)$ |
| :---: | :---: |
| $\$ 250,000$ | 0.7 |
| $\$ 0$ | 0.138 |
| $\$ 25,000,000$ | 0.162 |

The expected revenue is then $\$ 4,225,000 \ldots$
So, should we invest or not?

## Back to Targeted Marketing

Should we send the promotion ???

Well, it depends on how likely it is that the customer will respond!!

If they respond, you get $40-0.8=\$ 39.20$.

If they do not respond, you lose $\$ 0.80$.

Let's assume your "predictive analytics" team has studied the conditional probability of customer responses given customer characteristics... (say, previous purchase behavior, demographics, etc)

## Back to Targeted Marketing

Suppose that for a particular customer, the probability of a response is 0.05 .

| Revenue | $P($ Revenue $)$ |
| :---: | :---: |
| $\$-0.8$ | 0.95 |
| $\$ 39.20$ | 0.05 |

Should you do the promotion?

## Probability and Decisions

Let's get back to the drug investment example...
What if you could choose this investment instead?

| Revenue | $P($ Revenue $)$ |
| :---: | :---: |
| $\$ 3,721,428$ | 0.7 |
| $\$ 0$ | 0.138 |
| $\$ 10,000,000$ | 0.162 |

The expected revenue is still $\$ 4,225,000 \ldots$
What is the difference?

## Mean and Variance of a Random Variable

The Mean or Expected Value is defined as (for a discrete $X$ ):

$$
E(X)=\sum_{i=1}^{n} \operatorname{Pr}\left(x_{i}\right) \times x_{i}
$$

We weight each possible value by how likely they are... this provides us with a measure of centrality of the distribution... a "good" prediction for X!

## Example: Mean and Variance of a Binary Random Variable

Suppose

$$
\begin{aligned}
& X=\left\{\begin{array}{lll}
1 & \text { with prob. } & p \\
0 & \text { with prob. } & 1-p
\end{array}\right. \\
& E(X)=\sum_{i=1}^{n} \operatorname{Pr}\left(x_{i}\right) \times x_{i} \\
& =0 \times(1-p)+1 \times p \\
& E(X)=p
\end{aligned}
$$

Another example: What is the $E$ (Revenue) for the targeted marketing problem?
Didn't we see this in the drug investment problem?

## Mean and Variance of a Random Variable

The Variance is defined as (for a discrete $X$ ):

$$
\operatorname{Var}(X)=\sum_{i=1}^{n} \operatorname{Pr}\left(x_{i}\right) \times\left[x_{i}-E(X)\right]^{2}
$$

Weighted average of squared prediction errors... This is a measure of spread of a distribution. More risky distributions have larger variance.

## Example: Mean and Variance of a Binary Random Variable

Suppose

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\begin{aligned}
X & =\left\{\begin{array}{lll}
1 & \text { with prob. } & p \\
0 & \text { with prob. } & 1-p
\end{array}\right. \\
\operatorname{Var}(X) & =\sum_{i=1}^{n} \operatorname{Pr}\left(x_{i}\right) \times\left[x_{i}-E(X)\right]^{2} \\
& =(0-p)^{2} \times(1-p)+(1-p)^{2} \times p \\
& =p(1-p) \times[(1-p)+p] \\
\operatorname{Var}(X) & =p(1-p)
\end{aligned}
$$

Question: For which value of $p$ is the variance the largest?
What is the $\operatorname{Var}($ Revenue ) in our example above?
How about the drug problem?

## The Standard Deviation

- What are the units of $E(X)$ ? What are the units of $\operatorname{Var}(X)$ ?
- A more intuitive way to understand the spread of a distribution is to look at the standard deviation:

$$
s d(X)=\sqrt{\operatorname{Var}(X)}
$$

- What are the units of $\operatorname{sd}(X)$ ?


## Mean, Variance, Standard Deviation: Summary

What to keep in mind about the mean, variance, and SD:

- The expected value/mean is usually our best prediction of an uncertain outcome.
- The variance is usually a reasonable summary of how unpredictable an uncertain outcome is.
- The standard deviation (square root of the variance) is another reasonable summary of risk that is on a meaningful scale.

We will come back to these; today focus on computing expectated values....

## Why expected values?

- When you have a repeated decision problem (or many decisions to make), make decisions to maximize your expected utility
- Utility functions provide a numeric value to outcomes; those with higher utilities are preferred
- For now: Profit/payoff is your utility function. More realistic utilities allow for risk taking/aversion, but the concepts are the same.


## Decision Trees

A convenient way to represent decision problems:

- Time proceeds from left to right.
- Branches leading out of a decision node (usually a square) represent the possible decisions.
- Probabilities are listed on probability branches, and are conditional on the events that have already been observed (i.e., they assume that everything to the left has already happened).
- Monetary values (utilities) are shown to the right of the end nodes.
- EVs are calculated through a "rolling-back" process.


## Example



## Rolling back: Step 1

Calculate the expected value at each probability node:

$E($ Payoff $\mid D 2)=.3(-10)+.5(20)+.2(30)=13$

## Rolling back: Step 2

Calculate the maximum at each decision node:


Take decision D3 since $22=\max (10,13,22)$.

## Sally Ann Soles' Shoe Factory

Sally Ann Soles manages a successful shoe factory. She is wondering whether to expand her factory this year.

- The cost of the expansion is $\$ 1.5 \mathrm{M}$.
- If she does nothing and the economy stays good, she expects to earn $\$ 3 \mathrm{M}$ in revenue, but if the economy is bad, she expects only \$1M.
- If she expands the factory, she expects to earn $\$ 6 \mathrm{M}$ if the economy is good and $\$ 2 \mathrm{M}$ if it is bad.
- She estimates that there is a 40 percent chance of a good economy and a 60 percent chance of a bad economy.

Should she expand?

$E($ expand $)=(.4(6)+.6(2))-1.5=2.1$
$E($ don't expand $)=(.4(3)+.6(1))=1.8$
Since $2.1>1.8$, she should expand, right? (Why might she choose not to expand?)

## Sequential decisions

She later learns after she finishes the expansion, she can assess the state of the economy and opt to either:
(a) expand the factory further, which costs $\$ 1.5 \mathrm{M}$ and will yield an extra $\$ 2 \mathrm{M}$ in profit if the economy is good, but $\$ 1 \mathrm{M}$ if it is bad,
(b) abandon the project and sell the equipment she originally bought, for $\$ 1.3 \mathrm{M}$ - obtaining $\$ 1.3 \mathrm{M}$, plus the payoff if she had never expanded, or
(c) do nothing.

How has the decision changed?

## Sequential decisions



## Expected value of the option

The EV of expanding is now

$$
(.4(6.5)+.6(2.3))-1.5=2.48
$$

If the option were free, is there any reason not to expand?

What would you pay for the option? How about

$$
E(\text { new })-E(\text { old })=2.48-2.1=0.38
$$

or $\$ 380,000$ ?

## What Is It Worth to Know More About an Uncertain

## Event?

## Value of Information



## Value of information

- Sometimes information can lead to better decisions.
- How much is information worth, and if it costs a given amount, should you purchase it?
- The expected value of perfect information, or EVPI, is the most you would be willing to pay for perfect information.


## Typical setup

- In a multistage decision problem, often the first-stage decision is whether to purchase information that will help make a better second stage decision
- In this case the information, if obtained, may change the probabilities of later outcomes
- In addition, you typically want to learn how much the information is worth
- Information usually comes at a price. You want to know whether the information is worth its price
- This leads to an investigation of the value of information


## Example: Marketing Strategy for Bevo: The Movie

UT Productions has to decide on a marketing strategy for it's new movie, Bevo. Three major strategies are being considered:

- (A) Aggressive: Large expenditures on television and print advertising.
- (B) Basic: More modest marketing campaign.
- (C) Cautious: Minimal marketing campaign.


## Payoffs for Bevo: The Movie

The net payoffs depend on the market reaction to the film.

|  | Market Reaction |  |
| :---: | :---: | :---: |
| Decisions | Strong | Weak |
| Aggressive | 30 | -8 |
| Basic | 20 | 7 |
| Cautious | 10 | 10 |
| Probability | 0.45 | 0.55 |

## Decision Tree for Bevo: The Movie



## Expected Value of Perfect Information (EVPI)

How valuable would it be to know what was going to happen?

- If a clairvoyant were available to tell you what is going to happen, how much would you pay her?
- Assume that you don't know what the clairvoyant will say and you have to pay her before she reveals the answer
$E V P I=(E V$ with perfect information $)-(E V$ with no information $)$


## Finding EVPI with a payoff table

The payoffs depend on the market reaction to the film:

|  | Market Reaction |  |
| :---: | :---: | :---: |
| Decisions | Strong | Weak |
| Aggressive | 30 | -8 |
| Basic | 20 | 7 |
| Cautious | 10 | 10 |
| Probability | $\mathbf{0 . 4 5}$ | $\mathbf{0 . 5 5}$ |

- With no information, the Basic strategy is best: EV = $0.45(20)+0.55(7)=12.85$
- With perfect info, select the Agressive strategy for a Strong reaction and the Cautious strategy for a Weak reaction: EV $=$ $0.45(30)+0.55(10)=19$
- EVPI $=19-12.85=6.15$


## Finding EVPI with a decision tree

- Step 1: Set up tree without perfect information and calculate EV by rolling back
- Step 2: Rearrange the tree the reflect the receipt of the information and calculate the new EV
- Step 3: Compare the EV's with and without the information


## Finding EVPI with a decision tree



## What about imperfect information?

Suppose that Myra the movie critic has a good record of picking winners, but she isn't clairvoyant. What is her information worth?

## The decision tree with imperfect information



How does this compare with the perfect information tree?
We need to get the relevant conditional probabilities...

## How good is the information?

Suppose that Myra the movie critic has a good record of picking winners.

- For movies where the audience reaction was strong, Myra has historically predicted that $70 \%$ of them would be strong.
- For movies where the audience reaction was weak, Myra has historically predicted that $80 \%$ of them would be weak.

Remember that the chance of a strong reaction is $45 \%$ and of a weak reaction is $55 \%$.

Suppose $S$ and $W$ means the audience reaction was strong or weak, respectively, and $P S$ and $P W$ means that Myra's prediction was strong or weak, respectively. Let's translate what we know:

- For movies where the audience reaction was strong, Myra has historically predicted that $70 \%$ of them would be strong.

$$
P(P S \mid S)=.7, \quad P(P W \mid S)=.3
$$

- For movies where the audience reaction was weak, Myra has historically predicted that $80 \%$ of them would be weak.
$P(P W \mid W)=.8, \quad P(P S \mid W)=.2$
- The chance of a strong reaction is $45 \%$ and of a weak reaction is $55 \%$.
$P(S)=.45, \quad P(W)=.55$


## Bayes rule to the rescue!

We have the wrong margin/conditionals, but we can get the correct ones. First compute the joint probabilties:


## What distributions do we need?

The sequence is (Myra predicts) $\rightarrow$ (We decide)
First uncertain outcome in the new tree is Myra's prediction, so we need $P(P S)$ and $P(P W)=1-P(P S)$ :
$P(P S)=P(P S \mid S) P(S)+P(P S \mid W) P(W)=(0.315+0.11)=0.425$

## What conditionals do we need?

The sequence is (Myra predicts) $\rightarrow$ (We decide)
Next uncertain outcome is the true market response, so we need $P(S \mid P S)$ and $P(W \mid P W)$ :

$$
P(S \mid P S)=\frac{P(P S \mid S) P(S)}{P(P S)}=0.315 / 0.425=0.741
$$

$$
P(W \mid P W)=\frac{P(P W \mid W) P(W)}{P(P W)}=0.44 /(1-0.425)=0.765
$$

Tree with imperfect information


## Myra's information is worth paying for

It changes the decision and adds $14.35-12.85=1.5$ in value.
(Compare this to the 6.15 the clairvoyant's prediction was worth.)


## Things to remember about the value of information

- Perfect information is more valuable that any imperfect information
- Information cannot have negative value


## Decision trees: Summary

- Useful framework for simplifying some probability \& expectation calculations.
- "Under the hood" they are simply applications of conditional probability and expectation!
- Specialized software exists for complicated trees (e.g. Pallisade PrecisionTree in Excel or the free Radiant R package) but the concepts are the same.

